



December 12, 2018

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

RE: Notice of Substantive Change, *Structure and Practices of Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch:

Pursuant to 47 C.F.R § 64.606(f)(2), Convo Communications, LLC (“Convo”) is providing the Commission with notification of the following substantive changes. On or around October 24, 2018 Convo released updates to its mobile software, CMiOS 3.0. The new software contains new user interface changes.

Convo Communications continues to meet the Federal minimum standards for telecommunication relay services with this new substantive change.

Sincerely,

/s/

Amanda Montgomery, Deputy General Counsel

cc: Eliot Greenwald, Deputy Chief
trsreports@fcc.gov